

NEW HAVEN FARM HOME DECISION MAKING AND CHOICE POLICY STATEMENT

New Haven Farm Home acknowledges that clients are equal partners with service providers in making decisions about the services they receive, and we encourage clients to make informed decisions and choices about all aspects of their lives. New Haven Farm Home recognises our clients have a right to informed choice and consent, the same as for any other person.

New Haven Farm Home will ensure that clients are informed of the services and programs available and consult with clients in the development of person centred services. There is a mutual commitment by both parties to ensure that services fit individual needs within available resource parameters.

The programs and support services offered by New Haven Farm Home will provide as wide a choice as possible so as to enhance the client's life experiences, with New Haven Farm Home taking reasonable care to avoid foreseeable risks without unduly limiting the rights of each client to take responsibility for their own decisions.

New Haven Farm Home will continue to respect, promote and support clients being self-determining wherever possible, by informing clients of their rights and responsibilities, and providing access to information that will facilitate effective decision-making and choice by individuals.

All clients will be encouraged and supported to develop self-worth and confidence to make decisions that affect their lives.

Clients have the right to choose an advocate to participate in appropriate decision making at all service levels. Those not able to make informed choices will receive advocacy as required.

Clients may be included in the selection process of new Staff/Volunteers who provide services to them.